WEBER GRILLS TROUBLESHOOTING SUMMARY

1

Do you hear a clicking noise when you hit the ignite button?

- ✅ **YES** — Move to step 2.
- ❌ **NO** — Replace the battery and try again. Also check wire connections at the battery box and ignitors.

2

(For models with ignitors) **Is there a spark at each burner tube when pressing the battery?**

- ✅ **YES** — Move to step 3.
- ❌ **NO** — Contact Weber to order an ignitor, then replace the ignitor. Our team can also come out to replace it for you for a fee.

3

Are you out of propane?

- ✅ **YES** — Replace the tank and try again.
- ❌ **NO** — Move to step 4.

4

Do you smell gas before opening the knobs?

- ✅ **YES** — Contact Weber to order a fuel line. Our team can also come out to replace it for you for a fee.
- ❌ **NO** — Move to step 5.

5

Do you hear the lines fill when the tank is opened?

- ✅ **YES** — Move to step 6.
- ❌ **NO** — Replace the tank and try again.

6

If the grill still won't light, contact Weber directly to help you diagnose the problem.

weber

: support@weberstephen.com
: 1-800-446-1071
: https://www.weber.com/US/en/contactus.html

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APPLIANCES
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